

## HOW DO I MAKE A REPORT TO THE CMQ?

The vast majority of Quebec doctors provide quality care. And you have the right to expect professional services.

### However

- If you are not satisfied with the services provided by your doctor

### OR

- If you believe that your doctor has failed to fulfil their professional obligations

### You can

- › Talk to the doctor in question about it first or contact the authorities responsible for the health care institution you went to.
- › Make a report directly to the Collège des médecins du Québec (CMQ), whose mission is to protect the public by providing quality medical care.

### Before you make your report

Have the following information on hand:

- The name of the doctor(s) involved;
- An exact description of the alleged events as well as the date and place where they occurred;
- Your contact information (name, address, email and telephone number) and your health insurance number.

### When you make your report

You have 2 options:

#### OPTION 1

Fill out the digital report form available on our website ([www.cmq.org](http://www.cmq.org), keyword: report). Also, make sure you send us, from your email inbox, a file containing all the supporting documents relevant to the examination of your request.

#### OPTION 2

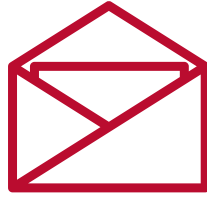
Write and sign a letter that contains all the required information (see the “Before you make your report” section). Make sure you enclose a copy of each of the documents required for the analysis of your request.

### How to send your file to the CMQ

By email (send all the documents in one email).

- 1  [deonto@cmq.org](mailto:deonto@cmq.org)

By mail (enclose all the supporting documents required for the analysis of your report with your letter).

- 2  **Collège des médecins du Québec  
Inquiries Division  
1250, René-Lévesque Blvd. West, Suite 3500  
Montreal (Quebec) H3B 0G2**

- All information provided will be kept confidential.
- The inquiry process is free of charge for complainants.

### Find out more

To find out more about the progress of a report, to get the form or to find out about the possible findings in the course of a general inquiry and subsequent remedies, contact us:



[www.cmq.org](http://www.cmq.org)



1-888-633-3246